

Android App Permissions

When you use the EQICK app on Android devices with the latest operating system, we'll ask you for permission to enable certain features when they require additional information from your device. Below you can find more details about why EQICK asks for these permissions and what data is collected. Click on any of the permissions and you'll be directed to Google's official explanation. (If you're an iOS user, please see our [iOS App Permissions](#) .)

Please note, older versions of the Android operating system (before Android M) do not show users these prompts. Instead, users are shown a list of all the permissions an app requests at the time of installation. The permissions listed below include both those that are surfaced the prompts (in the current operating system) as well as those that are listed to users at install time (in older versions of the operating system).

Identity: [find accounts on the device, add or remove accounts, read your own contact card](#)

These permissions allow EQICK to auto-fill your email address, first name, last name, and phone number from your contact card when you sign up. If you already have a Google Sign-In or Google Wallet account on your device, EQICK can also use these permissions to auto-fill your email address and allow you to pay using Google Wallet. Your email address and encrypted Google Wallet payment profile are shared with EQICK to receive receipts and obtain payments through Google Wallet.

Contacts: [read your contacts](#)

We will ask you for this permission to access your contacts if you choose to use certain features such as when you refer to EQICK, split a fare, or share your ETA.

If you opt in, the app will be able to access the address book on your phone and display the contacts within the EQICK app so you can easily scroll and select the right contact without jumping between apps. EQICK will not share your contacts with anyone else or reach out to any of your contacts on your behalf without your permission.

If you choose not to use this permission, you can manually enter contact information anytime you split, share an ETA, refer to friend, or use other social features in the app.

Location: [approximate location \(network-based\) precise location \(GPS- and network-based\)](#)

You will see a request to access your location information when you sign up for EQICK. If you opt in, the app will collect and send location data to EQICK's servers anytime you're using the app or on a trip. We use location data to find drivers near you and help you navigate to your EQICKup spot. We also use it to display trip history

in your receipts, to understand and resolve support tickets, to troubleshoot and solve software bugs, and generally to customize and improve the location-based services we provide. In addition to your GPS device, we may use other methods to improve the accuracy of this information.

If you opt out of the location permission, you can still use EQICK by manually entering your EQICKup address before requesting a ride. Learn more about your location choices in our [Help Center article](#) .

SMS: [receive text messages \(SMS\)](#) [send SMS messages \(SMS\)](#) [read your text messages \(SMS or MMS\)](#)

When you sign up for EQICK, we send a 4-digit verification code, via SMS, to the mobile number that you provide. The "Receive SMS" permission allows the EQICK app to look for that incoming SMS message and automatically verify your mobile number. In some regions, our integrations with third party Payment processors require the "Read SMS" permission in order to facilitate two-factor-authentication (2FA). The "Read SMS" permission is only requested when required for these integrations. Only the content of verification and 2FA messages are sent to our servers. The "Send SMS" permission allows you to automatically send invites to contacts without leaving the EQICK app. It is also used in the 2FA scenario described above. We will never invite you to your contacts without your direction.

Phone: [directly calls phone numbers](#)

The app requests access to initiate phone calls in the phone app so you can contact your driver with one click within the EQICK app/ through external app.

Photos / Media / Files: [read the contents of your USB storage](#) [modify or delete the contents of your USB storage](#)

The mapping libraries in the app use these permissions to save map data to your phone's storage, like SD cards. By saving map data locally, your phone does not need to re-download the same map every time you use the EQICK app.

Microphone

In some regions, riders and drivers can talk to each other within the app, while the driver is on route to the EQICK-up spot, without relying on the phone app or telephone networks. In these markets, we ask for the microphone permission to enable that feature and it is only used to facilitate rider-driver communication. If you opt out of this permission, you'll still be able to call your driver using the anonymized number provided in the EQICK app.

Camera: [take pictures and videos](#)

The EQICK app will ask you to access your camera when you add a photo to your EQICK profile (if you select "Take New" instead of "Choose Existing") or when you scan your credit card and add it to your account. This is faster than entering the number by hand, but you can still choose to do so manually. EQICK does not store the image of your credit card. You can still add an existing photo to your user profile by granting access to your Photos.

Wi-Fi Connection Information: [view Wi-Fi connections](#)

EQICK uses this permission to see if a Wi-Fi connection is available, which helps improve the speed and accuracy of data used to display maps in the app.

Device ID & Call Information: [read phone status and identity](#)

This permission is used with your own contact information to auto-fill your mobile number and country when you sign up for EQICK. You can edit this information once your account is created. This permission also includes your Android device ID, which is shared with EQICK for fraud prevention.

Other

[use accounts on the device](#)

This permission creates Google Cloud Messaging (GCM) tokens that EQICK uses to send you notifications.

[read Google service configuration](#) **

This permission is required by Google Play Services to use Google web-based services ([Google Maps API v2](#) in EQICK's case). Google does not explicitly provide documentation for this permission, but the above link will refer you to the relevant documentation around using the Google Maps Android API.

[modify system settings](#)

EQICK uses this permission to improve data used to display maps.

[full network access](#)

This permission is required to access the internet, including communicating with EQICK's servers, connecting with third-party services, and downloading map data.

[vibration control](#)

This permission allows the EQICK app to vibrate your phone when something important happens, eg when you receive notification that your driver has arrived.

[prevent device from sleeping](#)

This permission wakes up your phone when notification is received.

[use network connections](#)

This permission is used to notify you when a network connection is unavailable

iOS App Permissions

If you use EQICK on iOS, we'll ask you for permission to enable certain features when they require additional information from your device. (If you're an Android user, please see our [Android App Permissions](#) .)

Below are more details on the permissions we ask for and the data we collect. You can edit your EQICK permissions anytime by going into the Settings app on your device.

Location Services

You will see a request for permission to access your location information when you sign up for EQICK. As a default, the app asks for your location "while using the app." If you opt in, the app will collect and send location data to EQICK's servers while you're using the app. We use location data to find drivers that are close to you and help you navigate to your EQICKup spot. We also use it to display trip history in your receipts, to understand and resolve support tickets, to troubleshoot and solve software bugs, and generally to customize and improve the location-based services we provide.

If you opt out of the location permission, you can still use EQICK by manually entering your EQICKup address before requesting a ride. Learn more about your location choices in our [Help Center](#) .

Contacts

We will ask you for permission to access your contacts if you choose to use certain features such as when you refer to EQICK, split a fare, or share your ETA.

If you opt in, the app will be able to access the address book on your phone and display the contacts within the EQICK app so you can easily scroll and select the right contact without jumping between apps. EQICK will not share your contacts with anyone else or reach out to any of your contacts on your behalf without your permission.

If you choose not to use this permission, you can manually enter contact information anytime you split, share an ETA, refer to friend, or use other social features in the app.

Push Notifications

After you sign up for EQICK, but before you request your first ride, you'll be asked to choose whether you want to receive push notifications. If you opt in, the Apple Push Notification Service generates a unique token for your device and shares it with EQICK so we can send Push Notifications to your phone.

If you opt out of Push Notifications, you'll still receive updates about your EQICK trips by text message (as well as email receipts). You can update your preferences in your phone's Settings app.

Microphone

In some regions, riders and drivers can talk to each other while the driver is en route to the EQICK-up spot, without relying on the phone app or telephone networks. In these markets, we ask for the microphone permission to enable that feature and it is only used to facilitate rider-driver communication. If you opt out of this permission, you'll still be able to call your driver through your phone app using the anonymized number provided in the EQICK app.

Camera

The EQICK app will ask you to access your camera when you add a photo to your EQICK profile (if you select "Take New" instead of "Choose Existing") or when you scan your credit card and add it to your account. This is faster than entering the number by hand, but you can still choose to do so manually. EQICK does not store the image of your credit card. You can still add an existing photo to your user profile by granting access to your Photos (see below).

Photos

You'll see this dialog When You add an existing photo to your EQICK user profile. If you do not want to Provide access to your Photos, you can take a new photo for your EQICK user profile by providing access your phone's Camera (see above).