

FEE POLICY

EQICK takes pride in being completely transparent with our Drivers. Here is a comprehensive list of fees for certain scenarios after you have created your reservation.

Cancellation	Cancellation made of any booking made: ₹30
Reschedule before start #	Modifications made more than 2hrs before booking start: ₹ 20
Late Return	Late return would be charged at ₹300/hour in addition to the hourly fee for use of the vehicle.
Pricing plan change	Pricing plan cannot be changed post booking creation.
Discounts	Discount is applicable only on the bookings made through EQICK app. Discount will not be applicable on blackout days. EQICK reserves the right to cancel a booking if any unwarranted use of a discount coupon is identified.
Electric Policy	Customer to have their vehicle enough electrical charged to complete the service. Drivers are themselves responsible for any electricity charges.
Speed Governor	The Vehicle may be enabled with speed governor in compliance with the applicable Government regulations, that limits speed of the Vehicle up to 80 km/h.
Breakdown of vehicle	<p>1. The Driver shall be responsible for the costs related to the repair, recovery, and loss of use of any EQICK vehicle resulting from any of the foregoing, up to the current damage fee, as set forth in the Fee Policy / Rate Schedule (if such costs are because of the fault of the Driver or if the fault is not directly established to any other person/ entity, or where any cost is not paid / reimbursed by the insurer of EQICK vehicles or the insurer of the other vehicle involved in the accident).</p> <p>2. Where the Driver is not responsible for the breakdown of the EQICK vehicle, EQICK shall refund an amount charged, if any. Further, EQICK shall not be liable for any further costs borne by the Driver as a consequence of the breakdown of the EQICK vehicle. All the cost made by the driver on customers vehicle shall be paid by the Customer if it relates to Eligibility Policy.</p>

Note:

- # Handover pursuant to the original booking, extensions and modifications are subject to availability of the Driver.

- All Refunds made shall be through the original payment account only within 7-10 working days.
- EQICK reserves the right to charge a fee on Driver as well as Customer if it thinks fit for loss on the part of Company

Also, a list of penalties that can be levied if Driver violate certain EQICK community rules.

Returning the vehicle to the wrong location	₹10,000 + Full hourly fee for use of the vehicle + Full late fee until the vehicle is returned to the correct location
Traffic and Parking violations	Full payment of fines + ₹500 per 30 days late in payment
No Show	Bookings would stand cancelled if after 20 Minutes of booking start time the customer still doesn't show up. No refunds would be applicable
Over speeding >= 90 km/hr	₹2500 (over and above any government fines that may have been levied) Expulsion from EQICK if over speeding occurs in two bookings
Over speeding >= 120 km/hr	Expulsion from EQICK
Smoking	₹1,000 + applicable damage costs related to interiors
Wrong Charging	The Driver will be liable for the full cost of damage to the vehicle + miscellaneous expenses arising out of the damages. Recommendation- EQICK would recommend that the Driver consult the RC Documents of the rented vehicle for information as to the correct charging type.
Key not returned at end of reservation	₹10000 + replacement cost, if not returned within 3 days
Loss of documents	ANNEXURE I
Vehicle Damage (Accidental)	Any unintentional/accidental damage will be liable for the damage charges of ₹ 10,000/-. For more details see ANNEXURE I.
Vehicle Damage (Intentional or Consequential)	In case of any intentional damage or damage caused to the vehicle as consequence of the Driver driving the car, even after the car is damaged and need urgent repair (Examples include but are not limited to: a. driving in water loggings resulting into engine breakdown, b. driving after under body damages resulting into engine breakdown because of oil drainage, c. driving while under the influence of alcohol or other intoxicants, d. driving with clutch over pressing etc.

	Driver will be liable for the full cost of repair post damage to the vehicle + loss of expected revenue arising out of the damage.
Towing and Impounding	No cost if caused by vehicle failure Full cost if caused by user negligence
Cleaning required (interiors)	Washing of removable (for foot mats etc) would be charged at ₹500. Interior Washing / Dry-cleaning (for seat covers, door panels) would be charged at ₹1,500.

Note: Payments owed by Drivers will be deducted from the security deposit. If the security deposit does not cover such payments, the balance must be paid by the Driver electronically.

*Please note there are four cases where there will be exceptions:

- In the event the Driver is found to be under the influence of alcohol during a booking, the Driver will be held liable for 100% of the vehicle damage bill as per the invoice received from the vehicle workshop.
- The Driver will be liable for 100% of the entire vehicle damage bill in the event that the vehicle workshop and/or insurance company deem the damage to be consequential in nature (this will be clearly stated in the accident report). Consequential damage occurs when the Driver continues driving even after an external vehicle impact, thereby severely undermining the condition of the vehicle.
- In the event a non-EQICK Driver is found to be the one driving at the time of accident, then the Driver will be held liable for 100% of the vehicle damage bill as per the invoice received from the workshop.

Driver's Responsibility

If a EQICK Driver is violating the law or EQICK rules, for example by over speeding or driving drunk, the Driver will be responsible for all damage, liability, and fines and could face legal action.

Responsibility for Payment:

1. Payments by Driver shall be made with his/her credit card or debit card. The Driver is under obligation to ensure that the account from which the amounts are to be collected have sufficient funds or credit available to cover any charges. Driver is solely responsible for any associated bank or credit card charges or fees. Drivers may be charged a processing fee for a declined credit or debit card payment.
2. In the event the Drivers defaults on any payments, EQICK is entitled to charge reminder fees and default interest in accordance with the provisions of the law. In addition, EQICK may utilize third parties to collect amounts owed to EQICK by a Driver.
3. With all fees mentioned above, EQICK reserves the right to prohibit a Driver from making a subsequent reservation until all outstanding fees in the Driver's account have been paid in full. In the event a fee is incurred, Drivers will receive an email invoice from EQICK that will have detailed payment instructions.

Collision or other incident:

1. EQICK provides full wrap unlimited third-party liability insurance without a maximum cap.
2. If Driver is involved in an unintentional/nonconsequential incident/accident (including but not limited to a collision or misuse of the vehicle) Drivers will be responsible for a standard insurance deductible payment of up to ₹ 10,000. The Driver will be obligated to pay the repair cost up to ₹ 10000. The payment owed will be deducted from the security deposit, if any. If the security deposit does not cover the payment the balance of the payment owed shall be payable by the Driver separately as an additional outstanding.
3. Driver will be responsible for all towing and impounding charges associated with a collision.
4. Driver will be responsible for all towing and impounding charges caused by Driver failure.
5. Drivers will be responsible for all applicable damages and costs, including those in excess of the applicable Damage Fee, arising from the Drivers failure to comply with the terms of the Agreement and/or a violation of the law.

Tolls:

1. Drivers are responsible for paying all tolls at the time they are due. Will be reimbursed with other payments to be made.

By joining EQICK, the Driver agrees to pay EQICK the costs, charges, fees and expenses set out in the Agreement, including specifically and without limitation those set forth in this schedule. The following is not exhaustive and other specific fees, costs and charges may apply. Other applicable costs will be communicated to the Driver. Capitalized terms used in this schedule shall have the same meaning assigned to such terms in the Agreement.

EQICK reserves the right to change the terms of this Policy from time to time and shall give notice of such changes to the Driver in a timely manner. Notice to the Drivers shall be considered given when such notice is indicated and accessible from the first page accessed after the Driver log-on to the EQICK website, or by email to the Driver's email address provided to EQICK in the Driver's application or most recently provided to EQICK. Driver agrees that the amended terms and conditions of this Agreement shall be effective and binding the earlier of (1) the effective date indicated in such notice; or (2) on the date posted on EQICK's website.

ANNEXURE I**VEHICLE DAMAGE CHARGES**

Area Name	Minor Damage	Multiple Scratches	Major Damage	Severe Damage
Front Tyre	500	1000	4000	6000
Front Bumper	500	1000	4000	6000
Rear Bumper	500	1000	4000	6000
Front Door	500	1000	4000	8000
Rear Door	500	1000	4000	8000
Bonnet	500	1000	4000	8000
Boot-lid	500	1000	4000	8000
Rear Tyre	500	1000	4000	6000
Car Keys	500	1000	4000	10000
Rear Quarter Panel	500	1000	4000	6000
Front Quarter Panel	500	1000	4000	6000
Rear View Mirror	500	1000	4000	6000
Front Window	500	1000	4000	6000
Rear Window	500	1000	4000	6000
Rear Windshield	500	1000	4000	6000
Windshield	500	1000	4000	6000
Headlights	500	1000	4000	6000
Taillights	500	1000	4000	6000
Running Board	500	1000	4000	6000
Lost Document	Charges			
All - India Permit	5000			
Authorization Certificate	5000			
Emission Test Certificate	2000			
Insurance Policy	2000			
RC Card	10000			
Rent a Cab Scheme	5000			
Valid Road Tax Certificate	2000			

For any consequential damages, the customer will be liable to pay the entire cost of repair.

NOTE: All the above stated charges, penalties, fines, and provisions shall be applicable to Customers. (if applicable)